



# SLIATE

**SRI LANKA INSTITUTE OF ADVANCED TECHNOLOGICAL EDUCATION**

(Established in the Ministry of Higher Education, vide in Act No. 29 of 1995)

## Higher National Diploma in Information Technology

Second Year: Second Semester Examination – 2022

### HNDIT4042: Professional World

Instructions for candidates:

No. of questions : 06

Answer five questions only.

No. of pages : 02

All questions carry equal marks.

Time : 03 hours

#### Question 1)

[Total 20 Marks]

- i) Explain the term “Professional” with an example. (04 Marks)
- ii) State two (02) characteristics of a professional. (04 Marks)
- iii) What is the purpose of the professional body? (06 Marks)
- iv) List three (03) examples for professional bodies. (06 Marks)

#### Question 2)

[Total 20 Marks]

- i) Differentiate between “Skill and Professional skill”. (04 Marks)
- ii) How do we acquire Professional skills from Education? (04 Marks)
- iii) Explain the term **Time Management**, List two (02) attributes of Time management. (06 Marks)
- iv) How do you identify your skills? (06 Marks)

#### Question 3)

[Total 20 Marks]

- i) Define the term **Ethics**. (04 Marks)
- ii) What is an **Ethical Dilemma**? (04 Marks)
- iii) List two (02) ethical theories and explain them briefly. (06 Marks)
- iv) Explain, “The Code of Conduct” with an example of any professional body. (06 Marks)

**Question 4)****[Total 20 Marks]**

- i) What is outsourcing? (04 Marks)
- ii) Briefly explain the two (02) reasons of outsourcing. (04 Marks)
- iii) Fill in the blanks with suitable words . (06 Marks)
  - a) ..... is relocating work or services to people in nearby, often bordering regions and countries.
  - b) ..... is relocating work or services to third-party providers overseas.
  - c) ..... is relocating work or services to lower-cost location in the company's own country.  
(Onshoring, offshoring, nearshoring)
- iv) Briefly explain the advantages of **telecommute** in employer and employees' perspective. (06 Marks)

**Question 5)****[Total 20 Marks]**

- i) State two (02) acts related to Information Technology. (04 Marks)
- ii) Explain the term **role model**. (04 Marks)
- iii) State two (02) advantages of maintaining role model characters in an organization. (06 Marks)
- iv) Explain a short description of your interested role model in IT field. (06 Marks)

**Question 6)****[Total 20 Marks]**

- i) Explain the term **Stakeholder**. (04 Marks)
- ii) State two (02) responsibilities of employees in corporate governance. (04 Marks)
- iii) The digital divide is the gap created by unequal access to modern telecommunications technology. State three (03) reasons for digital divide. (06 Marks)
- iv) What are the bad issues of digital divide in a society. (06 Marks)